



A Tradition of Stewardship  
A Commitment to Service

## Napa Local Assistance Center

# Guide to Recovery Resources for the 2017 Wildfires

### Health and Emotional Support

**Napa County Public Health**  
(707)253-4541

**Napa County Mental Health**  
(707)259-8151 or 1-800-648-8650

If you are experiencing stress or anxiety due to the recent fires in Napa County, Mental Health Access is located on the second floor of Building A. Walk-in appointments for registration are available on Monday, Tuesday, or Wednesday, at 8:00 am or 1:00 pm. For additional information or to schedule an appointment with a mental health professional, contact us by phone at 707-259-8151. Everyone is welcome.

### Financial Assistance

**CA Employment Development Department**  
(lost wages)  
1-800-300-5616 or (925)671-4500

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**Redwood Credit Union North Bay Fire Relief Fund**

Apply at:

**CVNL**

433 Soscol Ave, A-100

[www.cvnl.org/2017-napa-county-wildfire-relief-fund](http://www.cvnl.org/2017-napa-county-wildfire-relief-fund)

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**Tzu Chi Foundation**

(510)879-0971

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**Napa County Self-Sufficiency (CalFresh)**

(707)253-4511

**Napa Valley Community Foundation**  
Emergency Financial Assistance Program

Apply at:

**On the Move**

at Phillips Elementary School

1210 Shetler Ave, Napa

(707)287-1666

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**Red Cross**

5297 Aero Drive, Santa Rosa

1-866-272-2237

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**State Supplemental Grant Program**

1-800-952-5253 or (916)651-8848

### Damaged Property

**FEMA – Federal Emergency Management Agency**

DRC #1 Sonoma County Hanna Boys Center

17000 Arnold Drive, Sonoma

1-800-621-3362

Fraudulent Claims (866)720-5721

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**Napa County Planning, Building and Environmental Services**

(debris removal, building permits, ROE forms)

1195 Third St, Napa

(707)253-4417

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**US Army Corps of Engineers**

Debris Removal Information Line (877) 875-7681

Email: [usacesupporttonapa@usace.army.mil](mailto:usacesupporttonapa@usace.army.mil)

**PG&E**

1850 Soscol Ave, Ste 105

1-800-743-5000

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**Napa County Assessor**

(property tax relief)

1127 First St, Rm 128

(707)253-4467

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**CA Contractors License Board**

(building info)

9821 Business Park Dr, Sacramento

1-800-321-2752

[www.cslb.ca.gov](http://www.cslb.ca.gov)



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### Debris Removal

#### Public Option

**FEMA – Federal Emergency Management Agency**  
1-800-621-3362

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**US Army Corps of Engineers**  
Debris Removal Information Line (877) 875-7681  
Email: [usacesupporttonapa@usace.army.mil](mailto:usacesupporttonapa@usace.army.mil)

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**EPA – Environmental Protection Agency**  
Site Access Hotline: (415)793-8794

#### Private Option

**EPA – Environmental Protection Agency**  
Site Access Hotline: (415)793-8794  
Email: [R9WildfiresPIO@epa.gov](mailto:R9WildfiresPIO@epa.gov)

[www.response.epa.gov/northern-california-wildfires](http://www.response.epa.gov/northern-california-wildfires)

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**Napa County Planning, Building and Environmental Services**

(debris removal, building permits, ROE forms)  
1195 Third St, Napa  
(707)253-4417

### Community Resources

**COPE Family Center**  
707 Randolph St, Napa  
(707)252-1123

[www.copefamilycenter.org](http://www.copefamilycenter.org)

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**NEWS – Napa Emergency Women’s Services**  
1141 Pear Tree Lane, Ste 220  
(707)252-3687

**Puertas Abiertas**  
952 Napa St., Napa  
(707)224-1786

[www.puertasabiertasnapa.org](http://www.puertasabiertasnapa.org)

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**Salvation Army**  
590 Franklin St, Napa  
(707)226-8150

### Document Replacement

**DMV**  
(driver’s license, car titles, registration)  
2550 Napa Valley Corporate Dr, Napa  
1-800-777-0133

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**Napa County Clerk / Recorder**  
(birth certificates, county records)  
900 Coombs St, Room 116; Napa  
(707)253-4459

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**USPS**  
(passports, P.O. Boxes)  
1625 Trancas St, Napa  
(510)874-8737

**Mexican Consulate**  
(Mexican passport)  
(415)354-1700

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**US Citizenship & Immigration Services**  
(green cards, citizenship records)  
1-800-375-5283

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**Vital Records**  
(California records)  
(916)445-2684

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**Social Security**  
1850 Soscol Ave, Ste 102  
1-800-772-1213



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### Employment

**Employment Development Department**  
(work w/ employers, payments, deposits, wage loss)  
1-800-300-5616 or (925)671-4500

**CA Department of Human Resources**  
(State jobs)  
(916)324-0455

### Small Businesses

**Small Business Administration**  
(assistance, financial aid)  
Deadline to register: December 11  
1-800-659-2955  
(916)735-1500

**CA Tax & Fee Administration**  
1-800-400-7115

### Land Conservation

**Land Trust of Napa County**  
Fire recovery resources:  
[www.napalandtrust.org/the-road-to-recovery](http://www.napalandtrust.org/the-road-to-recovery)

**CDFA – CA Department of Food and Agriculture**  
530-792-5600  
[www.cdfa.ca.gov/firerecovery](http://www.cdfa.ca.gov/firerecovery)

### Insurance

**CA Department of Insurance**  
1-800-927-4357

### Housing Assistance

**Fair Housing Napa Valley**  
1804 Soscol Ave, Ste 203  
(707)224-9720  
[www.napafairhousing.org](http://www.napafairhousing.org)

### Tax Assistance

**Franchise Tax Board**  
(disaster loss claims)  
(916)845-4300  
1-800-852-5711  
[www.FTB.ca.gov](http://www.FTB.ca.gov)

**IRS**  
Disaster Hotline: 1-866-562-5227  
(federal tax extensions and relief)  
1-800-829-1040  
[www.irs.gov/disaster](http://www.irs.gov/disaster)



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### Legal Assistance

**Fair Housing Napa Valley**  
1804 Soscol Ave, Ste 203  
(707)224-9720  
[www.napafairhousing.org](http://www.napafairhousing.org)

**Bay Area Legal Aid**  
575 Lincoln Ave, Ste 210  
(707)259-0579  
[www.baylegal.org](http://www.baylegal.org)